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### FILED/ACCEPTED

### Via Hand Delivery

SEP 22 7011

September 22, 2011

Federal Communications Commission Office of the Secretary

Marlene H. Dortch, Secretary Federal Communications Commission Office of the Secretary 445 12th Street, SW Room TW-A325 Washington, DC 20554

RE:

Annual Compliance Filing of Public Service Cellular, Inc. WC Docket No. 09-197; CC Docket No. 96-45

Dear Ms. Dortch:

CC:

Public Service Cellular, Inc. ("PSC"), pursuant to Section 54.209(a) of the rules and regulations of the Federal Communications Commission ("FCC" or "Commission") and the FCC Order designating PSC as an eligible telecommunications carrier, hereby submits an original and four copies of its annual report providing information regarding: (1) progress on its five-year service quality improvement plan; (2) outages; (3) unfulfilled service requests; (4) complaints; and, (5) applicable certifications.

Also enclosed is a return copy. Please date-stamp and return this copy to the courier.

If you have any questions or require additional information, please contact the undersigned.

Sincerely,

Gregory W. Whiteaker

Counsel for Public Service Cellular, Inc.

USAC (via email - hccerts@usac.org)

No. of Copies rec'd 0+4 List ABCDE

# Before the Federal Communications Commission Washington, D.C. 20554

FILED/ACCEPTED

SEP 22 2011

Federal Communications Commission Office of the Secretary

In the Matter of	)
Federal-State Joint Board on Universal Service	) WC Docket No. 09-197
Public Service Cellular, Inc.	) CC Docket No. 96-45
Application for Designation as an Eligible Telecommunications Carrier in the States of Georgia and Alabama	) ) ) )

### Compliance Filing of Public Service Cellular, Inc.

Public Service Cellular, Inc. ("PSC"), by its attorneys, and pursuant to Section 54.209(a) of the Rules and Regulations<sup>1</sup> of the Federal Communications Commission ("FCC" or "Commission") and the *Order* in the above-referenced proceeding designating PSC as an eligible telecommunications carrier ("ETC") in Alabama and Georgia, hereby submits information regarding: (1) its progress towards meeting its quality improvement plan; (2) the number of outages lasting at least thirty minutes in PSC's service area; (3) the number of requests for service from potential customers that were unfulfilled for the past year; (4) the number of complaints per 1,000 handsets or lines; and (5) applicable ETC certifications.

<sup>47</sup> C.F.R. § 54.209(a).

<sup>&</sup>lt;sup>2</sup> In re Federal-State Joint Board on Universal Service, Public Service Cellular, Inc. Petition for Designation as an Eligible Telecommunications Carrier in the States of Georgia and Alabama, FCC Docket No. 96-45, Order, DA 05-259 (January 31, 2005) (Order).

## I. Quality Improvement Plan

As PSC has noted in past compliance filings, PSC has delayed adoption of its quality improvement plan pending receipt of high-cost universal service support. From 2006 to 2011, PSC has received no universal service support.

### II. Number of Service Outages

Over the past year, PSC has not provided service eligible for high-cost support, and PSC currently is not providing service eligible for high-cost universal service support. Accordingly, PSC did not experience any service outages lasting at least 30 minutes over the past year.

#### III. Number of Unfulfilled Service Requests

PSC has not had any unfulfilled service requests from potential customers over the past year.

### IV. Number of Complaints Per 1,000 Handsets

PSC is not aware of and did not receive any complaints filed with the FCC, the Alabama Public Service Commission, or the Georgia Public Service Commission over the past year.

#### V. Certifications

PSC did not provide service eligible for high-cost support over the past year, and PSC currently is not providing service. Therefore, the ETC certifications regarding quality service standards, emergency functionality, local usage plans, and equal access currently are inapplicable to PSC.

For any additional information regarding PSC's ETC compliance, please contact the undersigned counsel.

Respectfully Submitted,

Public Service Cellular, Inc.

By:

Gregory W. Whiteaker Donald L. Herman, Jr. Herman & Whiteaker, LLC P.O. Box 341684 Bethesda, MD 20814

(202) 600-7272

Its Attorneys

Dated: September 22, 2011

# Declaration of E. Kelly Bond

- I, E. Kelly Bond, do hereby declare under penalty of perjury the following:
  - 1. I am the President of Public Service Cellular, Inc.
  - I have read the foregoing "Compliance Filing of Public Service Cellular, Inc."
    I have personal knowledge of the facts set forth therein, and believe them to be true and correct.

E. Kelly Bond

September 21, 2011

Date